

MELIÀ
GRAND HERMITAGE
BULGARIA

SEASON 2024
ALL INCLUSIVE PROGRAM
from 07:30h until 24:00h

ALL INCLUSIVE FOOD AND BEVAREGES OUTLETS

BREAKFAST

Restaurant Hermitage - main buffet restaurant	07:30h - 10:00h
THE LEVEL Restaurant - private buffet restaurant for THE LEVEL guests only	07:30h - 11:00h
Late Breakfast - Restaurant Al Dente	10:00h - 11:00h

LUNCH & AFTERNOON SNACKS

Restaurant Hermitage - main buffet restaurant	12:30h - 14:30h
THE LEVEL Restaurant - private buffet restaurant for THE LEVEL guests only	12:30h - 14:30h
Pizza Station (Terrace Restaurant Al Dente, outdoor location)	12:00h - 17:00h
Paellador Levante (variety of Paella, outdoor location)	12:00h - 14:00h
All American Food Court (outdoor location)	12:00h - 17:00h
Italian Panini (outdoor location)	10:30h - 12:00h
	14:30h - 16:30h
Coffee & Biscuits - (indoor location with open air Seafront Pyramid Terrace)	15:00h - 17:00h
Open Bar - (indoor location with open air Seafront Pyramid Terrace)	20:30h - 22:30h
Ice Cream House (outdoor location; operating June-Sept)	10:30h - 16:30h

DINNER

Restaurant Hermitage - main buffet restaurant	18:00h - 21:00h
THE LEVEL Restaurant - private buffet restaurant for THE LEVEL guests only	18:00h - 21:00h
Buffet Restaurant Al Dente - Italian Dinner*	18:30h - 21:30h
All American Dinner*	18:30h - 21:30h
Buffet Bulgarian Restaurant* - traditional Bulgarian Dinner & local favourites	18:00h - 21:00h
*(with prior reservation at Guest Relation Desk)	

ALL INCLUSIVE BEVARAGES OUTLETS

The Stage bar (outdoor location)***	20:00h - 23:00h
Beverages - tea, coffee, local spirits, soft drinks, cocktails, wine, beer	
Lobby Bar Café Roma	07:30h - 24:00h
Beverages - tea, coffee, local spirits, soft drinks, house wine and beer	
All Inclusive exotic and classic cocktails	
Sunshine Café (pool bar, outdoor location)	
Beverages - tea, coffee, local spirits, soft drinks, wine, beer,	10:00h - 23:00h
all inclusive exotic and classic cocktails	
MELIA White Beach Bar - soft drinks, beer & snacks	

SPORTS & ENTERTAINMENT SERVICES INCLUDED IN THE PROGRAM

- MELIA Beach - (operating from 01.06.2024- 15.09.2024) 08:00h - 18:00h
- /Use of one parasol and two sunbeds per room and upon availability/

- Outdoor swimming pool 08:30h - 18:30h
- Kids swimming pool & baby water attraction on side 08:30h - 18:30h
- Indoor swimming pool 08:30h - 20:00h
- Fitness 08:30h - 20:30h
- Water Slides & Rope park - from June to September*
- **Game area** - table tennis, billiard, soccer game table, darts 10:00h - 23:00h
- Outdoor volleyball playground & Archery playground
- Animation Program - daily sports activities, mini disco and night shows
- **Kidsdom by Melia**
Kids Club for children from 4 till 12 years old 10:00h - 12:30h
15:00h - 17:00h
- Free sun beds and umbrella near the outdoor swimming pool and at MELIA beach upon availability
- Free Wi-Fi connection in all rooms and hotel areas

OTHER SERVICES INCLUDED IN THE PROGRAM

- Safety deposit box in the room
- Iron and iron board - upon request for 30min use
- Baby cot

OUTLETS AND SERVICES AT ADDITIONAL CHARGE

Room Service 08:00h - 02:00h
Café Roma 07:00h - 24:00h
 Variety of imported beverages, exotic and classic cocktails. Attractive daily promotions.

YHI SPA Center 09:00h - 19:00h

- Body treatments
- Oxygen facial treatments
- VIP SPA Suite
- MINI YHI SPA
- Steam bath
- Sauna

Mini Bar - detailed price list available in every room.

GENERAL INFORMATION

- Check-in time at 15:00h /early check-in upon request and availability, extra charges apply/.
- Check-out time until 12:00h /late check-out upon request and availability, extra charges apply/.
- Pool towels - towel cards are available upon request at Reception. The fee for lost card or towel is 30 BGN.
- Payment method - for cash payments the only accepted currency is BGN; all types of credit cards are accepted except "Diners club" and "Amex"
- The All Inclusive package includes alcoholic drinks, soft drinks and cocktails from local brands.
- Imported liquors, cocktails with imported brands and fresh juices are at additional charge.
- A proper dress code is recommended in the restaurants and all indoor outlets- smart/casual, which excludes wearing of swimsuits, vests, shorts and flip-flops.
- Non-smoking hotel. Designated smoking areas in the hotel are available.
- Electric car charging station - extra charge.
- Parking is payable- 25 BGN or approximately 13 Euro per car per 24 hours.

*** The operation of all outdoor Food & Beverages outlets may be subject to change depending on weather conditions.

*** The Hotel Management reserves the right to change the opening hours of all outlets and restaurants according to the activity of the Hotel.